



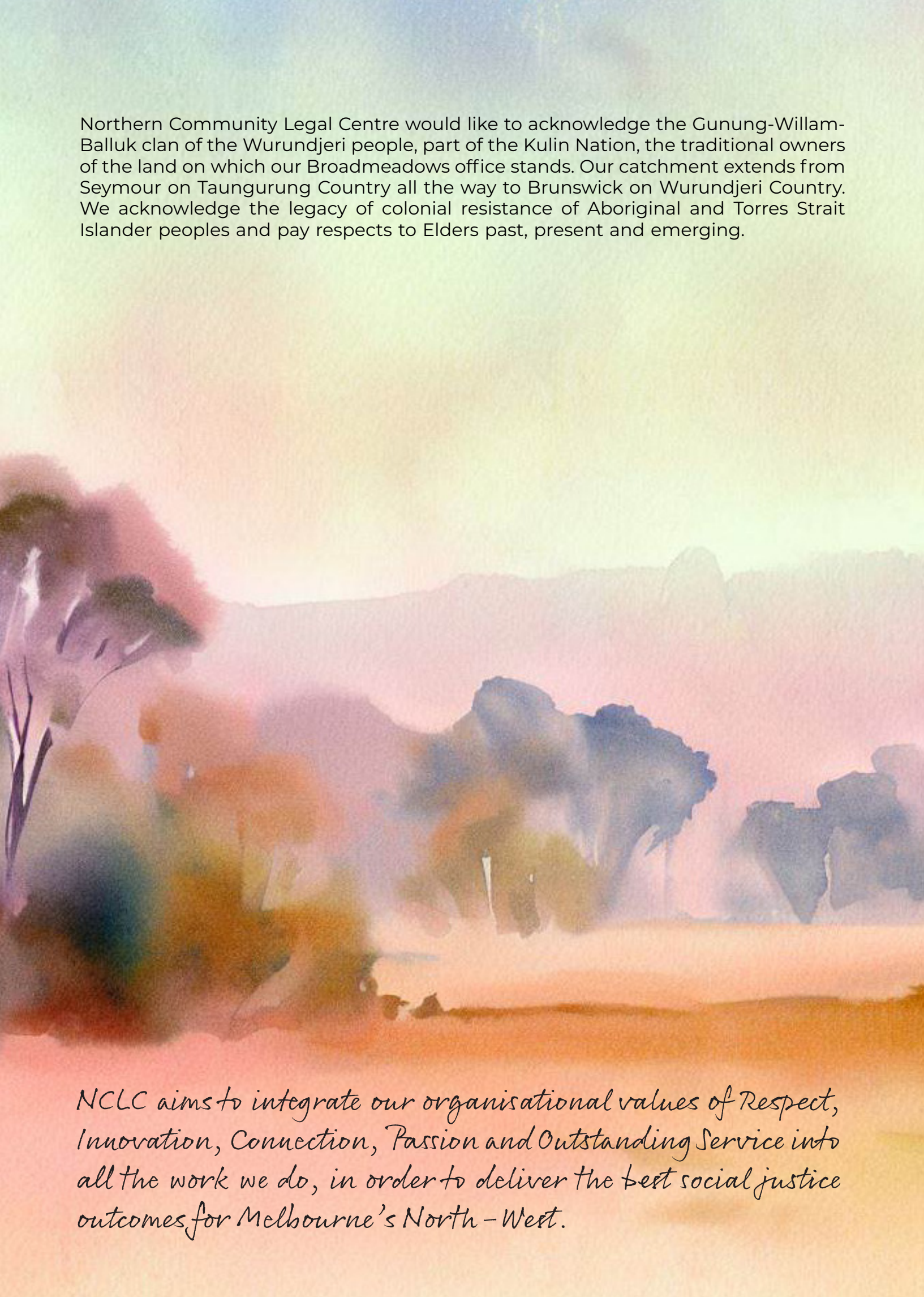
NORTHERN  
COMMUNITY  
LEGAL CENTRE

# *Annual Report*



# 22/23

*Connecting with our Community*

A watercolor illustration of a landscape. The foreground is a soft, warm orange-brown wash. In the middle ground, there are several trees rendered in soft, blended colors of purple, blue, and green. The background shows rolling hills or mountains in a pale, hazy green and blue. The overall style is soft and artistic, with a focus on color and light.

Northern Community Legal Centre would like to acknowledge the Gunung-Willam-Balluk clan of the Wurundjeri people, part of the Kulin Nation, the traditional owners of the land on which our Broadmeadows office stands. Our catchment extends from Seymour on Taungurung Country all the way to Brunswick on Wurundjeri Country. We acknowledge the legacy of colonial resistance of Aboriginal and Torres Strait Islander peoples and pay respects to Elders past, present and emerging.

*NCLC aims to integrate our organisational values of Respect, Innovation, Connection, Passion and Outstanding Service into all the work we do, in order to deliver the best social justice outcomes for Melbourne's North - West.*

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# Who We Are

**Northern Community Legal Centre's (NCLC) purpose is to ensure equal access to justice for all in Melbourne's North-West.**

We provide wrap-around legal services, community education and advocacy to the communities of the North-West. We prioritise the legal needs of people living with multiple forms of disadvantage and marginalisation, such as those with mental illness and other forms of disability, victims/survivors of family violence, young people under 25 and newly arrived and refugee people.

NCLC formed in 2016. In our short duration, NCLC has been able to respond to both emerging and escalating community needs. Our catchment of Merri-bek, Hume and Mitchell Shire is home to communities who experience some of the greatest structural and systemic disadvantage in Victoria. The keystone to our success has been working closely with grassroots community groups, service providers and networks to develop sustainable, community-informed strategies in tune with client needs.

Our vision is that the people of Melbourne's North-West have access to justice through free legal information, advice, education and casework assistance.



NCLC staff at our Annual Planning Day in June 2023



# CEO & Chairperson's Report

**This year, we quietly celebrate our 50th anniversary.**

For 50 years, Northern Community Legal Centre (and its merged entities Broadmeadows Community Legal Service and Moreland Community Legal Centre) have been connecting with our community. In 1973, local community members from Broadmeadows got together to establish a legal service for their area. For several years they operated a night service on borrowed premises which relied on voluntary lawyers, until 1981, when they employed their first staff member. Moreland Community Legal Centre followed a little later in 1982; by 1984, they were operating five days a week. Both services employed several community education workers and community lawyers.

Fast forward to 2023, and the service has grown exponentially. NCLC now employs over 26 staff across multiple disciplines, and has multiple programs and sources of funding. For years we have sought to connect more deeply with our community so we can identify and respond to their legal needs. We've implemented integrated service models through maternal health-justice partnerships (the North-West Enhanced Pathways Project) and wrap-around family violence/migration support programs (the Safe Landing Project).

We've piloted programs that encompass social work supports for clients and youth community development approaches in schools. We've extended our service delivery model with a funded Victims Legal Service, and are continually working to ensure our service design and delivery are accessible.

This extends to external systems, too. In 2023 we commenced two research projects examining the accessibility of the family violence court system. These



NCLC CEO Jenni Smith (left) and Chairperson Nicole King (right)

projects grew out of our observations that the move to online court systems (accelerated by COVID) was having varied impacts on women experiencing family violence – particularly culturally and linguistically diverse women. As we continue to innovate, we make sure our clients are at the centre of everything we do. Our TEALS Project – which piloted an online triage process for new clients – provided invaluable insights into the importance of keeping people central to systems change.

This year we extended our Take the First Step Project into Mitchell Shire. This flagship family violence prevention program empowers women from culturally diverse backgrounds to lead communication about family violence in their communities, and to direct people to available supports. These leaders have also helped guide our service messaging to be culturally appropriate.

We thank all of our funders – in particular Victoria Legal Aid, Victorian Law Foundation, Victorian Legal Services Board, Department of Justice and Community Safety, Commonwealth Attorney-General's Department, Hume City Council and Merri-bek Council. We acknowledge the exceptional work and professionalism of all our staff, our volunteers, and the enormous dedication of our board.



# Our Impact at a Glance

## SNAPSHOT

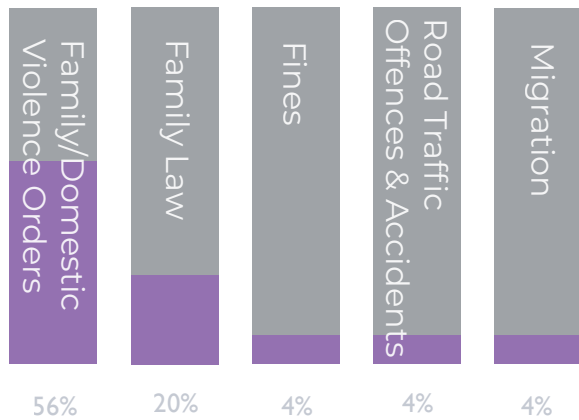
Total number of legal services	3765
Total clients	1562
Duty lawyer services	909
Legal advice services	1213
Cases closed	653
Legal tasks	108
Referrals to other services	789
Non-legal support	35
Secondary consults	55

**52%** of our clients are born outside Australia

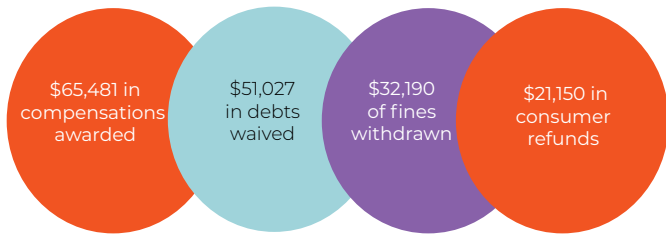
## TOP 5 COUNTRIES OF BIRTH

Australia	47%
Iraq	8%
India	8%
Pakistan	3%
Türkiye	3%

## TOP 5 PROBLEM TYPES



## FINANCIAL IMPACTS



## VISA IMPACTS



## CHANGES IN CLIENT PROFILE

	22/23	21/22	20/21	19/20
Clients with a disability	55%	52%	48%	40%
Clients with an identified mental health issue	50%	47%	42%	34%
Clients with a family violence indicator	73%	66%	53%	47%
Clients experiencing financial disadvantage	78%	84%	95%	97%
Clients homeless or at risk of homelessness	22%	22%	21%	17%



# Responding to our Community

## Legal Service Response

In 2022–23, NCLC continued to provide legal assistance across a range of legal problems including motor vehicle accidents, fines, insurance claims, debt, consumer complaints, tenancy issues and employment matters. However, legal need related to family violence, such as family violence intervention orders, child contact orders, victims of crime assistance and migration support, has continued to grow. In the past five years, the number of clients identifying as victims/survivors of family violence has increased from 39% in 2018 – 2019 to 73% in 2022 – 2023. In response, NCLC has continued to deliver services through the Early Resolution Service for Family Violence Intervention Orders (FVIOs) which promotes early referral of family violence applicants, providing greater time for advocacy and negotiation prior to the court hearing. Additionally, NCLC continued to provide our Duty Lawyer Service at Broadmeadows Magistrates Court, with service and client figures far exceeding pre-COVID levels.

### Impact at a Glance

630 legal services provided to 297 clients through the Early Resolution Service

900+ legal services provided to 600+ clients through the Duty Lawyer Service (66% increase in services and 55% increase in clients from 2018-2019)

In March 2023, Hume's unemployment rate was almost double the state average. We are witnessing the impacts of the cost-of-living crisis on clients in the most vulnerable positions, including victims/survivors of family violence. Financial and housing insecurity has led multiple clients seeking to withdraw or vary FVIO applications, leaving women in unsafe environments.

### Esther's story

Esther\* is a 32-year-old Kenyan refugee who arrived in Australia in 2019. She has five children and experienced various forms of abuse from her husband throughout her marriage. In late 2022, Esther and her children left the property she was renting with her husband. For six months they lived in refuge accommodation, unable to find permanent housing. Esther was still listed as a co-tenant on the lease, leaving her open to liabilities for unpaid rent or damages to the property.

NCLC applied to VCAT to have Esther's name removed from the lease on the grounds of family violence. We confirmed the lease had been terminated and Esther would not be pursued for future compensation claims. We learned Esther had accumulated several debts during her marriage from utility providers and telecommunications companies as a result of financial abuse, which was compounded by family violence and her visa status. After we wrote to these companies, they agreed to waive the debt (collectively over \$2,500) and the matter was resolved without litigation. Esther continues to be reliant on charitable donations as she's ineligible for Centrelink or Medicare.

We also assisted Esther with negotiations for property settlement and spousal maintenance entitlements, and helped her apply for a child support administrative assessment for ongoing financial support. Esther continues to be supported by NCLC's migration lawyer regarding her protection visa application.

\*Details changed



## Responding to our Community

### Supporting young people through our legal service

Young people make up almost a third of NCLC’s catchment population. Among the youth communities we service, disengagement rates far exceed the state average of 7%, with disengagement at 11% among young people in Hume and 9.5% in Mitchell Shire. In the twelve months preceding March 2023, Hume LGA recorded the third highest rates of youth crime of any LGA in Metro Melbourne.



NCLC office in Broadmeadows

NCLC’s youth practice focuses on supporting first-time offenders to navigate the court system and to seek diversion where appropriate. In response to the community need and the recognised gap in available services, NCLC has expanded our Youth practice to focus on providing support to youth charged with summary crime offences.

#### Fatima’s story

Fatima\*, late teens, moved to Australia from Iran in 2019. She has no criminal history and is currently completing high school. One night, Fatima and some friends let off small fire-crackers in a public place. Police were alerted and Fatima was charged with the unauthorised use of an illegal firework/explosive. At the time, she was not aware of her rights or responsibilities. When she received a Court date, Fatima contacted NCLC for advice.

We explained Fatima’s options to her in regards to the criminal charge, and assisted her with Court representation and negotiating with police via summary case conferencing. We successfully referred Fatima for diversion as she had no criminal priors, was of good character and was still a young adult. Our Lawyer appeared for Fatima at her diversion hearing and made submissions to ensure her circumstances were understood by the Magistrate. The Magistrate granted the diversion with no conviction and only one condition: good behaviour for three months. This means Fatima is able to enter the workforce without criminal charges impacting any future opportunities.

\*Details changed







# *Understanding our Community*

## **Researching the impacts of system change on our community**

One of the many impacts of the COVID-19 pandemic upon our community has been the accelerated use of digital technology in service provision, with court hearings and form filling moving entirely online for the duration of the lockdown period. While the Magistrate's Court is now back in person, there are ongoing options for remote attendance and the application process has remained digital. Through NCLC's Duty Lawyer Service, concerns about remote FVIO hearings have been raised in relation to safety, participation, and accessibility issues for clients.

Data also revealed that non-English speaking women were not completing the online forms required for requesting legal assistance. While there have been some proven benefits to these system changes, we have had little understanding of how these reforms may be creating additional systemic barriers. Accordingly, NCLC implemented several projects which aimed to explore the positive and negative impacts of technology in relation to access to justice.

### **Justice at Home Research Project**

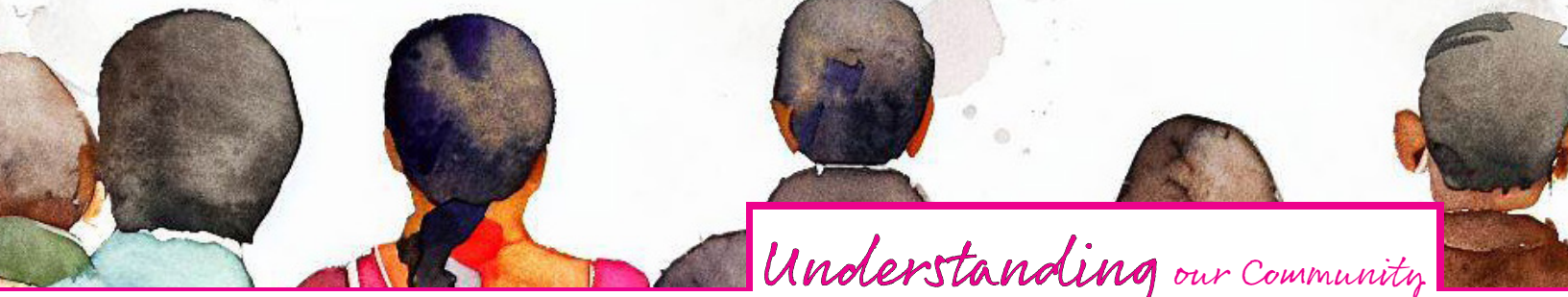
Funded by the Victorian Legal Services Board and partnering with local community legal centres across four court locations, the Justice at Home Project explores the user experience of family violence applicants, evaluating impacts upon safety, validation, participation, support needs and awareness of next steps. The research outcomes intend to not only improve service delivery to victims/survivors, but to inform court guidelines regarding the appropriate circumstances in which hearings are delivered either in-person or remotely, and the practice measures required to ensure that remote hearings achieve enhanced safety.



### **Justice Barriers Research Project**

In partnership with the Australian Muslim Women's Centre for Human Rights, the Justice Barriers Project examines the barriers and system issues faced by culturally and linguistically diverse women in Melbourne's North-West when applying for family violence intervention orders. The project aims to develop policy recommendations that enhance justice and safety for these women when appearing before Broadmeadows Magistrate's Court.





# Understanding our Community

## Technology-Enhanced Access to Legal Services (TEALS) Project

NCLC concluded our Technology-Enhanced Access to Legal Services (TEALS) Project in September 2022. The project explored whether an interactive online tool could streamline our client intake process in a way that was comfortable and safe for users, whilst lessening the burden upon administrative staff.

Over a third of people who contact NCLC are deemed ineligible for legal appointments based on strict eligibility guidelines due to high demand for legal services. NCLC had limited information regarding the legal and non-legal needs of this cohort. It was hoped the tool could help us make better decisions regarding who should get priority access to legal service appointments to ensure a targeted response.

**Impact at a Glance**  
 Over 400 people interacted with the tool over a 9-month period

Project findings were presented to over 100 practitioners and community legal staff in February 2023

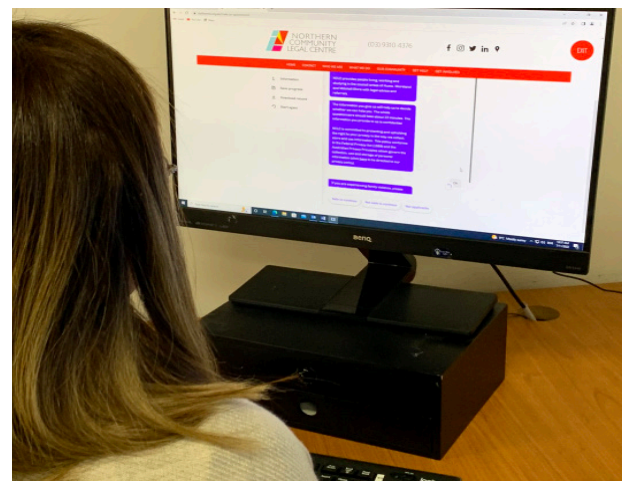


Project evaluation found using an online tool as a mode of access to legal services has some benefits, including providing automated referrals for ineligible clients, learning more about clients prior to an appointment, enhanced safety for administrative staff and an enhanced understanding of the legal needs of our community from the data collected.

However, the TEALS Project demonstrated that implementing an automated triage process requires significant resourcing to integrate the system change across all methods of triage and intake including upskilling of staff, sophisticated client management software, and website software that can accommodate the tool. Testing also revealed that our non-English speaking community preferred face-to-face communication when engaging with NCLC.

These findings reinforced NCLC's understanding that legal services should be wary of 'one size fits all' pathways for clients to access their services and that online tools are generally not appropriate as a substituted form of access to services, but instead should be considered as an additional net-widening tool where resourcing allows.

NCLC presented project findings to 100 practitioners and community legal employees as part of the Federation of Community Legal Centres' Continuing Professional Development Event in February 2023. A full report is available on our website.



The interface of the legal connector tool

# Empowering our Community

## Empowering our community through innovative projects

NCLC recognises the most effective way to create positive change in our community is to support our community to have a voice regarding the issues that impact upon their lives. Our projects aim to help individuals and families enhance their skills, knowledge, self-efficacy, social inclusion and community connectedness.

### Where Safety Begins Project

The Where Safety Begins pilot project (2022 – 2023) designed and delivered trauma-informed psychoeducational programs for young people aged 10-14 in the City of Hume. The project aimed to mitigate the impacts of trauma experiences, such as exposure to family violence, and other related social issues.

Led by NCLC's dedicated Youth Community Development Worker, the program integrated fun and interactive best-practice tools and activities that build emotional literacy, emotional regulation, mind-body connections, trustful relationships and self-advocacy skills in young people exposed to trauma. Participating students demonstrated an increase in resilience, boundaries, conflict skills, confidence and trust in friends and adults.

#### Impact at a Glance

283 young people attended wellbeing workshops

12 teachers and youth practitioners attended a full-day 'Train the Trainer' workshop

Comprehensive project toolkit was developed and is now freely available on NCLC's website

The program was delivered either to whole classrooms as a one-off workshop, or as a multi-week course to small groups of 6-10 young people. A comprehensive workbook was created for educators and community workers (available for free download on NCLC's website), and youth workers and educators participated in an end-of-project workshop to build their capacity to incorporate the program into their current work.



## Take the First Step Project

The Take the First Step Project responds to high rates of family violence across our catchments. Funded by the Victorian Law Foundation and Hume City Council, we recruited local women of diverse backgrounds who were passionate about leading change in their communities, providing them with training and support regarding pathways to safety. The project recognises that women who are newly arrived in Australia are most likely to obtain information from other women of the same language group. Languages spoken by our Peer Educators included Hindi, Urdu, Arabic, Punjabi, Turkish, Tamil and Chaldean.

Led by NCLC's Community Engagement Worker, our two groups of Peer Educators met regularly to develop culturally responsive resources, to plan community events and to contribute their cultural expertise to support sector improvements. For example, Peer Educators participated in a panel discussion with service providers on responding to family violence in the diverse and growing community of Mitchell Shire.

While funding in Hume and Mitchell Shire ended in June 2023, due to its success the program has been extended into Merri-Bek for the 2023/24 financial year.



Community Engagement Worker Sarah Hussein (left) with Peer Educators

### Impact at a Glance

\*From a survey of 9 project participants, April 2023

About 70% of participants surveyed now feel confident to identify and respond to family violence

90% know who to contact if someone is experiencing family violence

100% were able to directly help women in their community

100% feel there's a strong need for projects like Take the First Step in their communities

### From our Peer Educators

"Being a peer educator has given me valuable insights into the legal side of dealing with domestic violence. Having conversations with and learning from lawyers and police officers who are dealing with these situations on a daily basis (and are a part of the community) allowed a deeper understanding of how help can be accessed, and the process involved." **Esha Banavali, Hume**

"Being part of the peer educator group helped me become aware of not only the detailed services available, but I also gained a network of support. Now, as a Peer Educator, I feel confident to navigate issues and empower others. I am still learning and always sharing knowledge along the way." **Harsimran Kaur, Hume**

"I had a great experience with the First Steps program and felt that it was an excellent community initiative to encourage understanding and awareness of family violence...I feel empowered and confident to help others who are experiencing family violence." **Rem Ali, Mitchell**



# Collaborating with our Community

## Collaborating with services and partner organisations

NCLC collaborates with organisations, networks and other community services across our sector to streamline referral pathways, build capacity to identify legal issues, and to address the social and structural barriers that lead to disadvantage. In this way, we aim to address the complex legal needs of our community as effectively as possible.

### North-West Enhanced Pathways Project

The North-West Enhanced Pathways (NWEP) Project is a partnership between NCLC and Maternal Child Health Services across our catchments. The project aims to intervene early when family violence is experienced, so that legal protections can be applied that enhance safety and prevent the need for future child protection involvement. Funded for two years by the Commonwealth Government, this model has already demonstrated significant success through collaborative case management, capacity building, co-location, fast-tracked triage, and an integrated response to address both legal and non-legal needs.

## Community Development & Community Legal Education

### Impact at a Glance

4 new legal factsheets developed

28 legal education workshops provided to community members

27 capacity- building workshops provided to sector partners

Video developed for MCH clients: 'What to expect when seeing a lawyer'

This year we worked closely with libraries, providing family violence response training to their staff, and delivering legal education to women's groups that meet at libraries and other council venues. We also worked closely with school hubs, providing legal education to hub staff to support referral of family members, while our youth team have worked directly with school students to help them understand their rights as they navigate their transition into the adult world. Working with students with disabilities and students participating in specialist engagement programs has ensured that our resources are dedicated to young people who are often the most marginalised.

### Hume Domestic Violence Network

This past year, NCLC co-convened the Hume DFV Network with the support of Hume City Council. We formed a subgroup to lead awareness-raising activities and provide resources for the 16 Days of Activism and Week Without Violence campaigns. In partnership with Banksia Gardens, we hosted a Week Without Violence workshop that brought our Take the First Step Peer Educators together with our Arabic-speaking community. We also hosted a 16 Days of Activism event, bringing together family violence service providers for a panel discussion.



## Safe Landing Extension Project

The Safe Landing Project provides an integrated model of service provision for women on temporary visas experiencing family violence, incorporating legal advocacy to address migration, family violence, family law and civil legal needs. In 2022 this project was funded by the Commonwealth for a further four years, and the project reach was extended beyond Melbourne’s North-West to incorporate communities in the South-East with the help of our partners at South-East Monash Legal Service.

Working collaboratively with family violence services, police and courts, the Safe Landing Extension Project provides wrap-around, culturally sensitive, and appropriate family violence and migration legal services to streamline safety pathways for highly vulnerable women and children.



Project launch, Oct 2022. From left: Hon Andrew Giles MP, Executive Director of South-East Monash Legal Service Kristen Wallwork, Hon. Ros Spence MP, Fiona Patten MP, NCLC CEO Jenni Smith and Leader of the Victorian Greens Samantha Ratnam.

### Impact at a Glance

112 clients originating from 36 different countries supported

116 advice sessions delivered

55 case files opened

### Zainab and Sara’s Story

Zainab\* and her young daughter Sara arrived in Australia from the Middle East as dependents of Zainab’s husband Mohammad, who was on a temporary visa to start a new business. During her 25-year marriage, Zainab experienced severe abuse from Mohammad and his family, leading to Sara being born with multiple medical conditions.

The abuse continued in Australia. One day Zainab called the police. They arrested Mohammad and applied for an intervention order to protect Zainab and Sara. Following the arrest, Mohammad’s family threatened to accuse Zainab of committing adultery if she returned to her home country, which carries a death penalty by stoning.

We helped Zainab to lodge a protection visa application based on her fear of harm if she returned home. Zainab and Sara were granted interim bridging visas, giving them access to Medicare and a surgery Sara needed. We collaborated with support workers at Zainab’s refuge accommodation to ensure she applied for other supports, and supported Zainab through the intervention order proceedings.

The Court made a two-year no-contact final order to protect Zainab and Sara. They have now been granted protection visas, which means they can safely reside in Australia. NCLC continues to assist Zainab with family law issues.

\*Details changed

# Financials

## Statement of profit or loss and other comprehensive income for the financial year ended 30 June 2023.

<b>Our Results</b>	<b>2023 \$</b>	<b>2022 \$</b>
Revenue and income	2,373,209	1,988,744
Interest revenue calculated using the effective interest method	1,503	5,091
<b>Expenses</b>		
Corporate and administration expense	(133,383)	(68,958)
Occupancy expense	(9,568)	(6,692)
Employee benefits expense	(2,141,156)	(1,875,995)
Depreciation and amortisation expense	(69,396)	(92,652)
Finance costs	(12,820)	(15,451)
<b>Surplus/(deficit) before income tax expense</b>	<b>8,389</b>	<b>(65,913)</b>
Income tax expense	-	-
<b>Surplus/(deficit) after income tax expense for the year attributable to the members of Northern Community Legal Centre Incorporated</b>	<b>8,389</b>	<b>(65,913)</b>
Other comprehensive income for the year, net of tax	-	-
<b>Total comprehensive income for the year attributable to the members of Northern Community Legal Centre Incorporated</b>	<b>8,389</b>	<b>(65,913)</b>

## Assets

<b>Current assets</b>	<b>2023 \$</b>	<b>2022 \$</b>
Cash and cash equivalents	1,494,476	1,287,226
Trade and other receivables	-	785
Other financial assets	77,939	77,939
<b>Total current assets</b>	<b>1,572,415</b>	<b>1,365,950</b>
<b>Non-current assets</b>		
Right-of-use assets	271,794	341,190
Other	21,500	21,500
Total non-current assets	293,294	362,690
<b>Total assets</b>	<b>1,865,709</b>	<b>1,728,640</b>

## Liabilities

<b>Current liabilities</b>	<b>2023 \$</b>	<b>2022 \$</b>
Trade and other payables	137,649	141,356
Lease liabilities	69,921	67,713
Employee benefits	268,174	248,598
Other	560,377	394,231
<b>Total current liabilities</b>	<b>1,036,121</b>	<b>851,898</b>
<b>Non-current liabilities</b>		
Lease liabilities	213,972	283,359
Employee benefits	77,516	63,672
<b>Total non-current liabilities</b>	<b>291,488</b>	<b>347,031</b>
<b>Total liabilities</b>	<b>1,327,609</b>	<b>1,198,929</b>

## Equity

<b>Equity</b>	<b>2023 \$</b>	<b>2022 \$</b>
Reserves	272,297	272,297
Retained surpluses	265,803	257,414
<b>Total equity</b>	<b>538,100</b>	<b>529,711</b>



# Our People

## Board

### Nicole King

Chairperson

### Daphne Hiew

Secretary

### Tony Macafee

Treasurer

### John Rutherford

Board Member

### Ajit Singh Chauhan

Board Member

### Lou Gartland

Board Member

### Justin Barbour

Board Member

### Jo Malcolm-Black

Board Member

## Staff

### Jenni Smith

Chief Executive Officer

### Batool Al Sallakh

Family Violence Lawyer

### Tichava Batiya

Family Violence Lawyer

### Hannah Barker

Family Violence  
Integration Worker

### Oscar Cantieni

Youth Lawyer

### Bridget Coutts

Family Violence Lawyer

### Audrey Dalton-Power

Youth Community  
Development Worker

### Hannah Gordon

Policy & Evaluation  
Lead

### Cameron Hunter

Youth & Family  
Violence Lawyer

### Sarah Hussein

Community  
Engagement Worker

### Milka Jankovic

Administration  
Manager

### Yoko Kamada

Migration Lawyer

### Lokesh Kashyap

Community Lawyer

### Emma Mackay

Family Violence Lawyer

### Tania McKenna

Partnerships  
& Community  
Development Manager

### Luke McLean

Senior Lawyer

### Caterina Medici

Administration Officer

### Girija Meetina

Family Violence Lawyer

### Lloyd Murphy

Project Coordinator

### Alice Richardson

Family Violence Lawyer

### Maleeha Saeed

Family Violence Lawyer

### Karisse Sinclair

Administration  
Assistant

### Cristina Tambasco

Research Officer

### Thaera Yonan

Community  
Development Worker

## Casual Staff

### Pippa Whishaw

Communications  
Officer

### Rachel Sheehy

Administration  
Assistant

## Departing Staff

### Chloe Adams

Senior Family Lawyer

### Marquita Nolan

Legal Practice Manager

## Volunteers

Maha Ahmed

Mustafa Altunbas

Ahmed Baroudi

Viola Bellini

Haseeba Faizy

Yasmin Habib

Thillini Herriarachchige

Mariyam Hussain

Viyana Issa

Benjamin Ivancevic

Indra Liepins

Ovie Magbegor

Michael Manalo

Sejal Prabhu

Natali Qabo

Dina Sabeta

Olivia Shamoon

Natalie Stojanovski

Rachel Sheehy

David Van Iersel

Kim Vy Ngo



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- Anglicare
- Anthony Cianflone MP
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- Australian Muslim Women's Centre for Human Rights
- Banksia Gardens
- Berry Street Family Violence Services
- Broadmeadows Magistrate's Court
- Brotherhood of St Laurence, Broadmeadows
- Communities for Children, Uniting
- Court Services Victoria
- Corrs Chambers Westgarth
- Department of Education and Training – Respectful Relationship North-West Region
- Department of Social Services
- Didi Bahini Samaj
- DPV Health
- Djirra
- Dr. Heather Douglas, University of Melbourne
- Family Care
- Family Relationship Centre, Broadmeadows – MacKillop Family Services
- Federation of Community Legal Centres
- Fitzroy Legal Service
- Goulburn The Orange Door
- Foundation House
- Hope Street, Brunswick
- Hume City Council and Hume Empowering Communities
- Hume Domestic and Family Violence Network
- Hume Merri-bek The Orange Door
- Hume Whittlesea LLEN
- Indian Care
- Josef
- Josh Bull MP
- Juno
- Kangan Institute Broadmeadows
- Kathleen Matthews-Ward MP
- La Trobe University
- Lander & Rogers
- Maria Vamvakinou, Federal Member of Parliament for Calwell & Deputy Chair of the Joint Standing Committee on Migration
- Maternal and Child Health City of Hume
- Maternal and Child Health Mitchell Shire
- Maternal Child Health Merri-bek City Council
- Mehdi Rohani, Barrister
- Melbourne Polytechnic Broadmeadows
- Melbourne Women's Fund
- Merri-bek City Council
- Merri-bek Family Violence Network
- Mind Australia
- Mitchell Shire
- Multicultural Centre for Women's Health
- Nexus Primary Health
- North West Area Mental Health Service
- Oorja Foundation
- Refugee Legal
- Ros Spence MP
- Russell Kennedy Lawyers
- Salvation Army
- Sheena Watts MP
- South-East Monash Legal Service
- Spectrum
- Street Smart Australia
- Sunbury Cobaw Community Health Centre
- Talei Richards
- Tim Read MP
- United Imans & Duat Victoria
- Uniting
- VICSEG
- Victoria Law Foundation
- Victoria Legal Aid
- Victoria Legal Services Board & Commissioner
- Victoria Police
- VincentCare
- West Heidelberg Community Legal Service
- WEstjustice
- Women's Health in the North



NORTHERN  
COMMUNITY  
LEGAL CENTRE

**Call us:**

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**Email us:**

admin@northernclc.org.au

**Visit our website:**

www.northernclc.org.au

**Visit our Centre:**

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1100 Pascoe Vale Rd,  
Broadmeadows VIC 3047

*Connecting with our Community*